

2024 World Conference on Statelessness and Inclusion

Terms and Conditions

The World Conference on Statelessness and Inclusion (“Conference”) is an event hosted by Stichting Institute on Statelessness and Inclusion (‘ISI’), Nationality for All (‘NFA’) and Development of Human Resources for Rural Areas (‘DHRRA’) Malaysia, jointly referred to as ‘Hosts’. The Conference will be held from 26-29 February 2024 at Taylor’s University in Kuala Lumpur, Malaysia. The following terms and conditions apply to registration for and participation in the Conference.

REGISTRATION

1. By completing the registration process, the participant declares to have received these terms and conditions and declares himself/herself in agreement with their contents.
2. The registration process is completed when the participant has submit his/her registration details by filling out the registration form **and** the full amount of the registration fee has been received.

3. Registration fees and connected costs:

A. The registration fees are as follows:

1. General registration: fee € 350

A selected amount of “General registration” tickets are available for any person who want to attend the Conference. An early bird registration reduction of € 50 is available for a maximum of 100 General registration tickets (first-come, first-served basis).

2. Discount rate: fee € 175:

A selected amount of “Discount rate” tickets are available for those who want to attend the conference **and** fall under the discount category described in article 5 of these Terms and Conditions. The Hosts will have final discretionary authority on how many of these “Discount rate” tickets are made available.

B. Connected costs related to registration fees:

The participant is also required to pay any and all additional fees connected to the purchasing of the ticket. These include, but are not limited to:

- Event Brite service charges when purchasing via the online booking engine, which amounts to 4% of the ticket value plus € 0.99. Payment of this service charge is automatically included in the final amount payable for the tickets.
- Credit card and banking fees charged directly to the participant by his/her provider.
- In case of purchasing tickets outside the online environment, banking costs of both sender and recipient of the funds.

4. The amount of tickets remaining for sale per registration category:
Hosts reserves the right to, at any time, decide and amend how many tickets are remaining for sale for each of the 2 fee categories mentioned in article 3 of these Terms and Conditions.
5. The **Discount rate** as described in article 3 of these terms and conditions apply to the following persons / groups:
 1. Grass roots, nationally operating, not for profit, non-governmental organisations.
 2. Individuals directly affected by statelessness or by the denial of equal nationality rights.Hosts reserves the right of final decision on eligibility for the discount rate. Any potential attendee will need to contact the Hosts in order to be considered for these “Discount rate” tickets. If eligible and if “Discount rate” tickets are still available, the Hosts will supply information for ordering of these tickets.
6. A completed registration entitles the participant to attend all sessions of the Conference as well as any social activities included within the programme of the Conference. It is not possible to register only for part of the programme (i.e. there is no separate day fee).
7. Participants must make and pay for their own arrangements for travel to and from the Conference venue and for accommodation, as needed. The registration fee for the Conference does not include any facility for travel or accommodation in respect of the event.
8. Lunch and coffee breaks are included within the Conference fee, as is a conference pack. Participants must make and pay for their own arrangements for any other meals and needs.
9. Obtaining an appropriate visa is the participant’s personal responsibility. In the event that a participant has to cancel due to failure to obtain a visa, the standard cancellation policy, as outlined in article 11 applies.
10. ISI’s [Privacy statement](#) is applicable to this event. In accordance with it, the participants information may be shared with, amongst others, other participants in the event as well as the Institute’s partners and facilitators of the event.

CANCELLATION BY THE PARTICIPANT

11. If the participant cancels at any time after registration has been completed, any fees will **not** be reimbursed, except in the cases outlined in articles 12-14. Cancellation must always be communicated in writing, via email to conference@institutesi.org.
12. In the event of cancellation by the participant **before 1 October 2023**, the participant is entitled to a refund of the full amount of the registration fee paid, minus administration costs of € 75 as well as banking charges (costs vary depending on banking fees).
13. In the event of cancellation by the participant **after 1 October 2023 but before 1 January 2024**, the participant is entitled to a refund of 50% of the registration fee paid, minus administration costs of € 75 as well as banking charges (costs vary depending on banking fees).
14. Refund requests will also be considered from participants who were forced to cancel in the following situations:
 1. Death of a family member in the first degree (parents, siblings, children).

2. Hospitalization of the participant.
The maximum refund entitlement will be the full amount, minus administration costs of € 75 as well as banking charges (costs vary depending on banking fees).
15. No part refund will be given if the participant cancels his/her attendance of one or more sessions/days of the Conference.

CHANGE TO REGISTERED PARTICIPANT

16. In the event that a participant is unable to attend, the booked ticket can be transferred to a replacement, without additional costs, if transferred before **1 January 2024**. A ticket may only be transferred to a replacement once. After one replacement or after 1 January 2024 a replacement will no longer be possible. Not being able to attend at that point will be a cancellation, with articles 11-15 of these Terms and Conditions being applicable.

CANCELLATION BY THE ORGANISERS

17. In the event of cancellation by the organisers of the Conference, the participant shall receive immediate notification of such cancellation and shall be entitled to a full refund of the registration fee paid. The participant shall **not** be entitled to a refund for any related costs incurred, including visa, travel or accommodation fees.
18. The organisers retain the right, at all times, to make adjustments to the programme and venue of the Conference. Please be advised that the topic or timing of individual sessions as announced in advance may be subject to change. Revisions to the programme or cancellation of individual sessions does **not** create any entitlement for participants to a refund of the registration fee. Similarly, the provisional Conference venue might be altered to another venue in the Kuala Lumpur. This change does **not** create any entitlement for participants to a refund of the registration fee.

FINAL PROVISIONS

19. In cases for which these Terms and Conditions do not provide, The Hosts will decide in reasonableness and fairness.
20. Any disputes resulting from the agreement between the participant and the Institute on Statelessness and Inclusion that cannot be resolved in mutual consultation will be brought before the court in 's-Hertogenbosch (the Netherlands).